



**SACRAMENTO REGIONAL TRANSIT DISTRICT
MOBILITY ADVISORY COUNCIL
ACCESS & INFRASTRUCTURE (A & I)
STANDING COMMITTEE MEETING MINUTES
DECEMBER 12, 2018**

CALL TO ORDER:

The meeting was called to order at 1:41 p.m.

INTRODUCTION OF COUNCIL MEMBERS AND STAFF:

Present Members: Chair Eugene Lozano, Vice Chair Patti Johnson, and Reggie Williams, **RT Staff:** Janice Labrado, Jamie Poole-Canevari, Roger Thorn, Jenny Niello, Darryl Abansado, Sangita Arya, Montessa Parker, and Andrea Williams-Garcia. **Guests:** Pam Flohr, Helen O'Connell, and, Jeff Tardaguila. **Absent Members:** Alan Ruzich*, and Dennis Russak*

APPROVAL OF MINUTES:

ACTION: The Meeting minutes of July 12, 2018 were approved on August 2, 2018.

CHAIR REPORT

No Chair Report was discussed.

OLD BUSINESS:

A. 65th Street Transit Center Relocation Project Update

Janice Labrado gave an overview of the project by reading a memo written by former employee, David Solomon dated March 23, 2018. The MAC provided feedback on this project back in 2009, but due to lack of funding, the project was shelved. On November 13, 2017, the SacRT Board of Directors reaffirmed delegation of authority to the General Manager/CEO to enter into a purchase and sales agreement with Symphony Development. Symphony Development will construct the new transit center and traffic signal at the intersection of Folsom Boulevard and 67th Street. **Jenny Niello** shared that the property is currently under Federal Transit Administration (FTA) review, and the sale has not been finalized. The property boundaries are Folsom Boulevard, Q Street, 67th Street, and 65th Street. Pedestrian visibility was a concern and bus stops were shifted on the north and south side of Q Street, along with two bus stops on to the west side of 67th Street and the Hornet Shuttle on the east side of 67th Street. Move the northernmost bus berth/stop on the west side of 67th Street to the north side of Q Street. Install a new traffic signal (no accessible pedestrian signal (APS) at 67th and Folsom Boulevard. The Mega Bus stop remains further east on Q Street. SacRT Engineering and Transportation staff are meeting to discuss construction staging and how to build the bus berths and bus stops while continuing bus service. Traffic signals will be located at 67th and Folsom Boulevard while 67th and P/Q Streets will have crosswalks. **Chair Lozano** expressed several safety concerns for pedestrians crossing busy intersection(s) and exiting the parking garage, and suggests adding a warning signal to the parking garage. He also would like Ms. Niello to let the developer and the City of Sacramento know his concerns. **Ms. Niello** will mention Chair Lozano's concerns and request traffic signals with appropriate sounds on the corner(s) of 67th and Q Streets, and 67th Street and Folsom. There is also an issue with water drainage after it rains. It was mentioned that the crosswalk on the west side of 67th Street appears diagonal when viewed on a diagram. **Ms. Niello** mentioned the City of Sacramento had concerns with this as well, the design was requested by the MAC through David Solomon. **Chair Lozano** asked if it had ever been considered relocating all the proposed 67th Street bus berths/stops onto the north side of Q Street. This action would expedite the transfer/movement of passengers from one bus to another. **Ms. Niello** answered there would be no space to

accommodate relocating all these bus berths onto Q Street. The problem is the north side has a short section that would only fit one proposed bus berth and the remainder is made up of the right turn lane from Q onto 65th Street. **Darryl Abansado** added this is all being reviewed by the city, the developer, and SacRT. A mock-up of the intersection was suggested for clarification. Montessa Parker has agreed to draft/produce a mock-up of the intersection before the next MAC meeting for the visually impaired A & I Board members.

B. 1225 R Street Customer Service Expansion

Jenny Niello discussed the 1225 R Street Customer Service Expansion. The 1225 R Street lobby is very small and when crowded the overflow of customers end up outside which is not ideal in inclement weather. SacRT's goal is to expand the lobby to allow more room for additional customers. The plan is to reduce the size of a storage room behind the lobby by half in order to expand the lobby. SacRT staff would like to add alternate functions if fiscally feasible, such as transaction windows and partitions to help other departments within the building conduct more confidential transactions. The plans are to replace the carpeting with laminate flooring, to install security cameras, replace discolored ceiling tiles, repair the roof of the building, and install a number taking and public address (PA) system where customers take a number and wait to be called either in the lobby or outside. **Jamie Poole-Canevari** added that the lobby will have additional seating and counter space for customers to fill out paperwork and outdoor signage. **Chair Lozano** suggests getting seats with back support, arm rests, and padding and sound proof walls. **Ms. Labrado** mentioned it could be challenging to keep padded seating clean and repairing the roof is the primary concern before proceeding with this project. **Chair Lozano** also suggested adding the address of the building and braille to the outdoor signage and inquired if the appointment system used by other businesses has been considered. **Ms. Poole-Canevari** answered that it has been discussed and staff is reminding customers using the Connect Card as well as considering mailing ID cards to reduce waiting in line.

C. Fare Vending Machine Update

SacRT staff and members of SACTRU met to discuss changes to the Fare Vending Machines (FVMs) and vendor Scheidt and Bachmann was selected. Sangita Arya has brought in a life size mock up to receive feedback from the Subcommittee. **Janice Labrado** and **Sangita Arya** describe the machine as having the same height as the FVMs at Center Parkway and Franklin Stations. The pedestal height is ADA compliant, and it is similar to what is currently at Southline Phase II stations. Scheidt and Bachmann will have a machine available to SacRT on January 2, 2019 but it is not the exact machine we will be receiving. The FVM still has the debit/credit card slot but the coin feeder has changed to make it easier to guide it through the machine. There will also be a camera and a bar code scanner added. The FVM will have the option for SMART card, Apple Pay, and Android Pay, it will integrate with all machines currently in the system. Customers will have the ability to tap their credit card or insert micro-chip credit cards, with the card slot height being the same as an Automated Teller Machine (ATM). The new machines are more intuitive and the height is ideal for someone with a mobility device. It has a start audio press the number 5 button feature, the key pad is to the right. Scheidt and Bachmann would like feedback regarding the option to have text to speech or audio, Ms. Arya has voice samples for the group. **Roger Thorn** added the challenge with live speech is logistically, it difficult to make changes on all the machines and the talk to text option is programed from one location. Members of the MAC felt the voice instructions should be kept short and the speech delivery not too fast. Members of the A & I Committee preferred the live speech, but felt it was acceptable to use the text to speech option. Also, it was suggested the that voice should be of a female gender (higher frequency range), voice instructions should be kept short, and the speech delivery not too fast. Note: The Committee acknowledged there is a high frequency loss as part of the aging process. However, higher frequency sounds are more often heard than lower frequency sounds in noisy surroundings **Chair Lozano** asked if there is an option to speed up or slow down the speaking voice or change the tone for persons with auditory processing issues. **Ms. Arya** answered

Attachment 1

no, for now the only option that can be changed is the volume. Ms. Arya will share the A & I Committee's comments and recommendations with Scheidt and Bachmann. Note: Ms. Arya understood the comments and recommendations have not been approved by the MAC.

NEW BUSINESS:

No New business was discussed.

OTHER BUSINESS:

No other business was discussed.

ANNOUNCEMENTS/COUNCIL MEMBER REQUESTS FOR INFORMATION:

Chair Lozano requests a status update on the visual and auditory message signs at light rail stations. Patti Johnson requests Connect Card information in braille.

PUBLIC COMMENT:

Jeff Tardaguila mentioned there would be a SacRT Forward meeting on December 12, 2018 from 5-7 pm where Paratransit Inc. riders will be able to express their concerns in a public format, and added there were recurring electronic bulletin board issues. **Chair Lozano** advised these items should and will be addressed in the SacRT Board Meeting and in January's full MAC meeting.

ADJOURNMENT:

The meeting was adjourned at 3:29pm.

**indicates an excused absence*